

Minutes of February 27, 2024
San Joaquin Health Centers Board of Directors – Quality Committee

Board Members Present: Cynthia King (Quality)*; Kristin Shinn (Quality Chair)

Board Members Excused Absent: James Myers (Quality)

Board Members Unexcused Absent: none

SJHC Staff: Michael Allen; Greg Diederich; Mary-Lou Milabu; Kris Zuniga

Guests: Brandi Hopkins

AGENDA ITEM	ATTACHMENTS	ACTION
<p>1. <u>Call to Order (Kristin Shinn)</u> The meeting was called to order at 4:05 p.m. A quorum was established for today's meeting.</p>	No attachments	No action required
<p>2. <u>Approval of Minutes from 11/28/2023 (Kristin Shinn)</u> Minutes from November 28, 2023 were approved unanimously.</p>	Quality Committee Minutes 2024-02-28	Cynthia motioned to approve the minutes and Kristin seconded; motion was approved unanimously
<p>3. <u>Clinical Quality Report (Mary-Lou Milabu)</u> Patient Satisfaction scores for the 4th quarter were reviewed. 58.3% of comments were positive and 19.9% were negative (n=517). A task force is being formed to review the negative comments & scores and develop a plan to mitigate.</p> <p>QIP Program Year 6 scores were reviewed. Measures met are Chlamydia Screening, Childhood Immunization Status, Immunizations for Adolescents, Lead Screenings in Children, Prenatal & Postpartum Care, and Child & Adolescent Well-Care Visits. Asthma Medication Ratio score is being contested, due to the generic version of Symbicort not being included in our score.</p> <p>Saturday gap clinics are being used to help meet screening goals.</p> <p>Provider peer review efforts were shared. 184 charts were audited during the 4th quarter, with 5 charts requiring follow-up action.</p>	Feb24_QI_Board_Report	No action required
<p>4. <u>Adjournment (Kristin Shinn)</u> There being no further topics of discussion, Kristin Shinn adjourned the meeting at 4:46 p.m.</p>	No attachments	No action required